

Auditory Space, LLC

Privacy Policy

Auditory Space, LLC provides software and consulting services for perception scientists, and is the developer and publisher of A-SPACE™, a client-server toolkit for controlling virtual-reality (VR) experiences from Python, MATLAB, or other research platforms. This document outlines our privacy policy, specifically with respect to users of our software (e.g., A-SPACE™).

Summary

At Auditory Space, LLC, we believe strongly in users' right to privacy and in our responsibility to collect and use the bare minimum of personal information necessary to support business operations. We do not design software to capture or transmit personal information during use.

A-SPACE™ is capable of capturing data about VR interactions and reporting those data to the host environment (e.g. MATLAB), or in some cases logging those data to a file on the VR device. Those data can be accessed by the user / researcher (you) but not by Auditory Space, LLC, our developers, or research staff. Auditory Space, LLC does not receive, store, or share any data produced by A-SPACE™, such as log files or performance data. A-SPACE™ also does not access user data via hosting platforms (Oculus Store, Steam Store, etc.).

Other uses of information by Auditory Space, LLC ("We") are subject to the following policies:

1. Information we collect

- Contact information, such as name, email address, or platform login information
- Information about device(s) used to run our software, including A-SPACE™
- Information you share with us about how you use, or plan to use, our software

2. How we collect information

- Information may be collected through forms posted on our website <https://www.auditory.space>. For example, we may request that you fill out a brief contact form so that we can provide a software download link.
- Information may be collected from the hosting platform where you purchased or downloaded our software. For example, online app stores hosted by Oculus, Steam, Apple, or Google.

3. How we use your information

- To provide you with download access to purchased software.
- To inform you of important updates to our software.
- To improve how our software performs. For example to identify trends in device use, or by contacting you for feedback.

4. Children under 13

- Our services are not intended for use by children under 13. We do not knowingly collect personal information from children under 13. If you are under 13, please do not provide any information on our website.

5. Communications

- Occasionally we may try to contact you for one of the reasons outlined above. You can opt out of such communications by checking the appropriate box on our contact form, or by contacting us directly via email to info@auditory.space
- In some cases, we need to send you transactional emails relating to normal business operations. For example, to inform you that a subscription is expiring or that an important software update (patch) is available for you to download. You cannot opt out of these emails.

6. Sharing of information

- Auditory Space, LLC will not share your personnel information with third parties or authorized any third parties to use your personal information.
- In the future, we may sell, buy, merge, or partner with other companies or businesses. In order to maintain normal business operations in such transactions, we may include your information among the transferred assets.

7. Dispute resolution

- If you have any complaints regarding this privacy policy or our compliance with it, you should first contact us by email to info@auditory.space. We will investigate and attempt to resolve complaints and disputes regarding use and disclosure of personal information.

8. Future changes to privacy policy

- We may update this privacy policy as necessary to reflect changes we make and to satisfy legal requirements. We will post a prominent notice of material changes to our website (<https://www.auditory.space/privacy>). We will provide you with other appropriate notice of important changes at least 30 days prior to the effective date.

9. Contact

-We encourage you to contact us, via email to info@auditory.space , with any questions or concerns about this policy or you privacy.